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FOR IMMEDIATE RELEASE:

### **Signature HealthCARE: Proactively Prepared in the Novel Coronavirus Crisis**

**Louisville, Ky.- April 2, 2020-** Over the past several weeks, Signature HealthCARE at Summit Manor has taken a proactive and aggressive approach against the Coronavirus and its related illness, COVID-19. That preparedness mandated being ready not for “if”, but “when” our facility faces a confirmed COVID-19 exposure. Signature HealthCARE at Summit Manor has received confirmation of its first COVID-19 positive case.

“We’ve been working around the clock getting ready for COVID-19, and we are ready, now that the day is here,” said Chris Cox, Chief Operating Officer for Signature HealthCARE. “This is why we hired the experts we have on our team, including a new Chief Infectious Disease Physician. Our intense preparations have paid off, especially in this situation, with staff screening themselves and residents daily, and staff readily identifying anyone who might have the virus early and getting them sent out and tested right away.”

Signature wants to assure our residents, families, and stakeholders that we are taking *every* precaution possible and are following the strict guidelines of the CDC and other controlling government agencies which include: screening all stakeholders and residents daily for symptoms of the virus, restricting facility visitation in accordance with federal and state guidelines, and using alternate methods of communication for families, including telehealth, social media, and the mailing of cards and letters. In this COVID-19 climate, we must continue to mandate, per government instruction, that our families continue in this restricted protocol. It is of the utmost importance for the protection of your loved one.

“Signature is grateful for families’ patience in minimizing contact with their loved ones to help prevent the spread of this virus, and for their understanding in knowing that all healthcare providers are facing this crisis. No one is insulated.” said E. Joseph Steier, III, President and CEO. “Signature sincerely appreciates all of the tireless work and commitment of its

community, and the best stakeholders, who serve some of the most vulnerable residents anywhere 24/7. We are beyond grateful to have a collaborative team ready to serve during the most challenging time ever for Signature.”

If you have any further questions, please contact Ann Bowdan Wilder, Media/PR/Communications Manager, at email [abowdanwilder@signaturehealthcarellc.com](mailto:abowdanwilder@signaturehealthcarellc.com).

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Signature HealthCARE is a family-based healthcare company with integrated services at each point of the continuum of care: skilled nursing, home health, assisted living and in-home care. The company's organizational culture inspires more than 17,000 employees with three pillars: learning, spirituality, and innovation. A growing number of Signature HealthCARE centers are earning five-star quality ratings, the highest classification from the Centers for Medicare & Medicaid Services, and 102 Signature HealthCARE locations earned QAPI accreditation. Signature HealthCARE was also awarded the Great Place to Work® award for the past two consecutive years.